

Lasting Lines

515 Ashman St. - Midland, MI 48640 989.837.1044
email: lastinglines@sbcglobal.net | website: www.lornapoulos.com

CLIENT INFORMATION – CLINICAL PROCEDURES, FEES, AND APPOINTMENT POLICIES

A. Hygienic Environment: Specific care has been provided for your safety and health. Proper hygienic environmental and infection control is maintained to ensure any risk of transmission of infectious disease.

1. Only new surgically sterile needles are used, cut up and thrown away after each use.
2. All tubes are sterile and disposable after each use.
3. Aseptic procedures are followed when handling sterilized instruments and objects.

B. Clinical Outcome of Procedures:

1. The results of your procedure is determined in part to the nature of the pathology of the skin type and, but not limited to, the following factors:
 - a. Medications you are currently taking.
 - b. Skin characteristics: dryness, oiliness, thickness, sun-damaged, color, chemically-damaged, and etc.
 - c. Natural skin undertones mixing with pigment color.
 - d. Personal pH balance of the skin.
 - e. Alcohol intake, smoking.
 - f. Pre- and post-care treatment.
2. In some cases these factors can or may interfere with acceptance and overall fading of color pigment.
3. The pigment contents are: aluminum, titanium, natural organic substances and in some cases, iron oxide, which are all body friendly and chances of any allergic reactions are extremely slim.
4. Permanent implantation of pigment is a process done free hand. It is in no way an absolute science but rather an art form. To achieve the ultimate results, pre-procedural and post procedural instructions **MUST** be strictly followed.
5. Each client is given pre-procedure at consultation and post-procedure after first Permanent Cosmetic treatment.

C. Fees/Payment: The type of procedure, the amount of color desired, the width and the acceptance of pigment is on an individual basis, along with the number of procedures desired. Therefore our fees are based on the amount of work necessary to perform each type of procedure.

1. Cosmetic procedures include exclusive consultation, custom color blending, initial procedure and a specified number of subsequent follow-up visits for touch-ups and color adjustments to achieve desired results.
2. **Additional follow-up visits outside the specified number agreed upon for each procedure is an additional cost.**
3. Camouflage and paramedical procedures are based on a flat rate charge for each application.
4. Special fee consideration is given when more than one procedure is done at the same time.
5. Originally, if you chose a conservative approach to Permanent Cosmetics, but after the initial application, changed your mind and desire additional amount of size and color than you originally requested, then there may be an additional charge because it requires sometimes as much time as the original procedure.
6. The consultation fee of \$50.00 is deducted off overall cost of the procedure(s). The entire fee is due at the first treatment visit. No partial payments are accepted. Payments may be made in cash, check, MasterCard or Visa.

D. Clinic Policy:

1. All services are custom made and absolutely nonrefundable in part or full.
2. Gift Certificates are nonrefundable but can be transferred to another person or used for other Aesthetic Services.
3. All procedures must be finished within 90 days from your initial treatment.
4. We require **72 hour notice** for any and all cancellations.
5. Appointment times are exclusive, and if you fail to keep your appointment for any reason, it may take many weeks for another one.
6. Procedures must be finished for results.
7. We do not service any client under the age of 18 without signed parental consent. A parent must be present during consultation.
8. We provide references upon request.

My signature below constitutes that I have received a copy of this Client Information Sheet and will read it very carefully before my initial procedure. A copy will be put in my personal Clinic Chart.

Client Name _____ Date _____